

# Granule Smart+®

User Manual



**NOR:DISK**  
CLEAN SOLUTIONS

Art. no EN16400

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# EC DECLARATION OF CONFORMITY FOR MACHINERY

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Original

Directive 2006/42/EC, Annex II 1A

**Manufacturer (and where appropriate his authorised representative):**

Company: Nordisk Clean Solutions  
Address: Jägershillsgatan 13, 213 75 Malmö

**Hereby declares that**

Type of machinery: Granule pot washing machine for  
commercial kitchens  
No. of machinery: Granule Smart+®

**Complies with the requirements of Machinery Directive 2006/42/EC.**

**Complies with the applicable requirements of the following EC  
directives:**

2014/30/EU, EMC

2011/65/EU, RoHS

2012/19/EU, WEEE

**The following harmonized standards have been applied:**

EN 60204-1:2018

SS-EN 60335-1:2012

SS-EN 60335-2-58:2019

SS-EN 55014-1:2017

SS-EN IEC 61000-6-1:2019

SS-EN IEC 61000-6-2:2019

SS-EN 61000-6-3:2007

IEC 61000-6-3:2006/AMD1:2010

**The following other standards and specifications have been applied:**

SS-EN 1717:2000

SS-EN 13077:2018

**Authorized to compile the technical file:**

Name: Staffan Stegmark  
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**Signature:**

Place and date: Malmö, 28.02.2025  
Signature:



Name: Mikael Samuelsson  
Position: CEO



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# 1 General Description and Safety

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## 1.1 To the user

Granule Smart+® is a Granule pot washing machine for commercial kitchens that is designed for washing pots and pans.

Granule Smart+ is a unique potwasher which combines the award winning Granule Optimised Washing Technology with a softer dishwashing technique for wash ware and utensils being used in a production or serving kitchen.

This manual is your guide for the correct use of the Granule Smart+® pot washing machine.

Nordisk Clean Solutions recommends that you study the manual thoroughly to be sure that the machine is installed and used correctly and safely.

Ensure that the manual is always available during the whole lifetime of the machine.

Nordisk Clean Solutions accepts no responsibility for damage to the equipment or other damage or injury caused by not following the directions in this manual.

User manual is original instructions.

## 1.2 Safety regulations



### **NOTE**

*Read the safety notes and operating instructions in this manual carefully. Keep the operating instructions for future reference. Nordisk Clean Solutions does not assume liability or warranty in case of non-adherence to these safety and operating instructions.*

*Do not make changes, additions or reconstructions in the pot washer without the approval of the manufacturer. Use the pot washer only after you have read and understood the user manual. Allow Nordisk Clean Solutions to provide information about the operation and functioning of the pot washer.*

*Always operate the machine as described in these operating instructions. Train the operating personnel about handling of the machine and inform them about the safety notes. Repeat the training sessions at regular intervals to prevent accidents.*

For your safety, test the local fault current circuit breaker (FI) regularly by pressing the test button.

Close the on-site water shut-off valve after the work is complete. Switch off the local mains disconnecter after the work is complete.



### **WARNING**

*It is not allowed to sit or stand on the door.*



### **WARNING**

*The machine uses hot water. Avoid contact with the skin as there is a scalding risk!*



### **WARNING**

*Do not open the door during a wash cycle! Risk of burn.*



### **WARNING**

*There is a risk of slipping if granules are left on the floor.*



**WARNING**

*Formaldehyde, which is dangerous if inhaled, may be formed if the granules made of POM plastics, catch fire. Does not apply for the PowerGranules BIO.*

**ELECTRICAL**

*If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.*

**NOTE**

*Regarding the handling and use of detergent and rinse aid with the product, please see the chemical manufacturer's instructions. Use high quality products for best wash result. Also refer to information about detergent and rinse aid in the Service manual.*

## 1.3 Technical data

### GENERAL

Design	Potwasher with support for dishwashing
	Round rotating stainless steel basket
External dimensions	2079 (± 25) x 1025 x 1317 mm
	H x W x D (open)
Weight	457 kg (filled machine)
	333 kg (empty machine)
Tank volume	108 liter
Loading volume	220 litres (Ø 700 mm x 570 mm)
Rinse water volume	4 litres/ECO program
	6 litres/short, normal program
	To achieve 3600 HUE according to NSF/ANSI 3 hygiene guidelines, 6 litres is necessary.
Rinse water volume PLUS Mode	4 litres
Granule amount	8 litres
Wash water temperature	65 °C
Rinse water temperature	85 °C
Sound pressure level	< 70 dB (A)

### PROGRAMS & CAPACITY POT WASHING MODE

Wash programs with Granules	ECO: 2 min, 30 sec (+70 sec w EcoExchanger)
	Short: 3 min, 30 sec (+70 sec w Steam reduction or +80 sec w EcoExchanger)
	Normal: 5 min, 30 sec (+70 sec w Steam reduction, or +80 sec w EcoExchanger)

Wash programs without Granules	ECO: 2 min, 30 sec (+70 sec w EcoExchanger)  Short: 2 min, 40 sec (+70 sec w Steam reduction or +80 sec w EcoExchanger)  Normal: 4 min, 40 sec (+70 sec w Steam reduction or +80 sec w EcoExchanger)
Max. / normal capacity per hour mode (normal capacity incl. handling)	Standard Edition: 168/126 GN 1/1 or similar in other pots  FreeFlow Edition: 168/147 GN 1/1 or similar in other pots
Capacity per program	6+1 GN 1/1 65 mm depth or 3 GN 1/1 up to 200 mm depth and 3 GN 1/1 up to 65 mm depth, or similar in other pots

#### **PROGRAMS & CAPACITY PLUS MODE**

Wash programs PLUS (soft wash)	ECO PLUS: 1 min, 30 sec (+10 sec w Steam reduction or + 70 sec w EcoExchanger)  Short PLUS: 2 min (+50 sec w Steam reduction or + 80 sec w EcoExchanger)  Normal PLUS: 2 min, 30 sec (+50 sec w Steam reduction or +80 sec w EcoExchanger)
Max. /Normal capacity per hour PLUS mode	40 baskets/33 baskets

#### **ELECTRICAL CONNECTION**

Voltage**	3~ 400-415V/50 Hz or 60 Hz+ PE  3~ 380 V/50 Hz or 60 Hz + PE
Fuse (at output 17.2 kW)	32A (400V, 415V, 380V)
Frequency	50 Hz or 60 Hz
Maximum output	17,2 kW (cold fill or hot fill)
Wash pump motor	2,2 kW
Wash pump motor PLUS mode	0,7 kW
Rinse pump motor	0,11 kW
Heater wash tank*	14 kW

Heater rinse tank*	14 kW
Enclosure rating	IPX5

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### WATER CONNECTION

Hardness/Connection	Total hardness: 3-7 °dH, 5-12 °TH, 53-125 PPM  ¾" BSP male (DN20)  NB! Reverse osmosis water and to- tally softened water must not be used.
Connection A	17.2 kW unit: 100-600 kPa (1-6 bar), 15 l/min, 5-65 °C (cold fill or hot fill)
Connection F (optional)	17.2 kW unit w. steam reduction: 300-600 kPa (3-6 bar), 15 l/min, < 20°C  17.2 kW unit w. EcoExchanger: 100- 600 kPa (1-6 bar), 15 l/min, < 20°C

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### VENTILATION & DRAIN

Ventilation with steam reduction	200 m³/h
Ventilation without steam reduction	500 m³/h
Ventilation with EcoExchanger	100 m³/h
Heat emitted to room with steam reduction (total/sensible/latent)	1.7 kW / 0.8 kW / 0.9 kW
Heat emitted to room without steam reduction (total/sensible/ latent)	2.4 kW / 0.8 kW / 1.6 kW
Heat emitted to room with EcoExchanger	1.3 kW / 0.8 kW / 0.5 kW
Drainage pipe	Pipe Ø 32 mm (outer diameter)
Drain	Capacity requirement 50 l/min  No drain pump, gravity drain  The machine must not be placed directly over a drain.

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### DETERGENT & RINSE AID

Detergent and rinse aid	Required. 230 VAC signal is avail- able from separate box  Max load total 0,5 A.
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\* Not in use simultaneously

\*\* For specific data regarding delivered machines, please see machine rating plate

**NOTE**

*Granule Smart+® is supplied with a 2 metres long electric cable to be connected to an approved supply disconnecting device on the wall. The supply disconnecting device is not included in the delivery.*

## 1.4 Granules

- Granules are specially designed to work with granule pot and pan washing machines from Nordisk Clean Solutions.
- They ensure the best wash result as well as the longest working life both for themselves and the machine.
- We have two different types of granules. PowerGranules Original and PowerGranules BIO which is a more sustainable choice as they are partly biodegradable.

### Collection of granules as part of daily cleaning

- Insert your Granule collector in the machine as per instructions in Daily cleaning section of this manual.
- Choose a “Granule collection program” by pressing “STOP”, waiting 6 seconds, then press & hold Granule button and Short program button until the text “Granule collecting program” appears in the display.
- For a spotless clean wash result, check the recommended level (8 litres) of granules every day when collecting the granules. **Top up with granules if the level goes under the horizontal level mark.**

See Fig. 37 *Check Granule level*

- Do not mix PowerGranules Original and PowerGranules BIO in the machine. Technically there will be no harm to the potwasher, however the waste management is different (see below) and therefore we recommend exchanging the whole batch of granules when switching to PowerGranules BIO®.

### Exchange of worn out granules

- Please follow the recommended exchange of granules communicated by the GDMemo™ (message occurs every 2 500 Granule cycles for PowerGranules Original and every 1600 cycle for PowerGranules BIO®). Run a Granule collection program as per above and replace with a new batch.
- After exchanging the granules, reset the reminder by pressing the STOP button, wait for 3 seconds, then press the Granule button 5 times. OK is shown in the display during 2 seconds after the reset.
- Worn out granules should be handled as non-hazardous waste. Used granules should be sealed in a plastic bucket with a lid or in a plastic bag before being disposed of. PowerGranules Original can be sorted as recyclable plastic or combustible waste. PowerGranules BIO® should be sorted as combustible waste or according to local regulations. PowerGranules BIO® is partly biodegradable and therefore cannot be recycled as plastic.

## 1.5 SIMpel™— easy access to information

To make it easier for the operator to find information about the machine and how to use it, there is a QR-code on the machine.

The sticker is placed under or at the side of the display.



- 1 Scan the QR code on the sticker.

See Fig. 1 *QR-code on the sticker*



**Fig. 1 QR-code on the sticker**

- 2 When you scan the QR code, you enter the following menu.

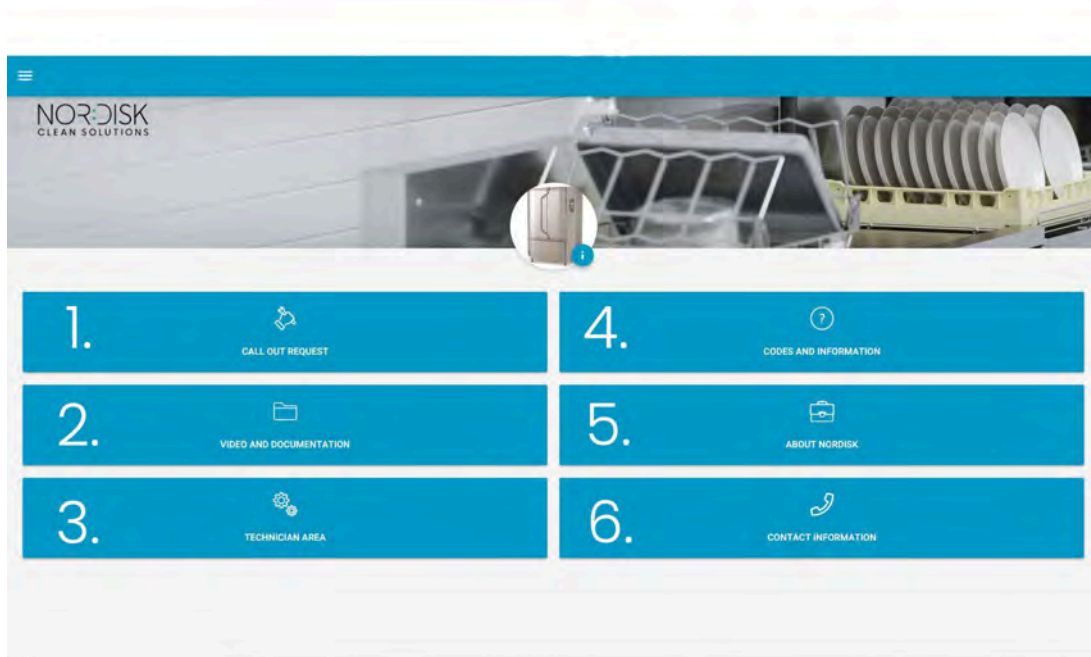
(Note that the interface may vary depending on the device used).

See Fig. 2 *Menu*



**Fig. 2 Menu**

3 Select the language in the upper right corner. English is default.



### Explanation of the different boxes:

1. CALL OUT REQUEST	Make a service call on the machine
2. VIDEO AND DOCUMENTATION	User manuals and videos of accessories/ daily cleaning
3. TECHNICIAN AREA	Only for technicians/service partners
4. CODES AND INFORMATION	List of error codes
5. ABOUT NOR:DISK	Link to our website
6. CONTACT INFORMATION	Contact information to service partner



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## 2 Operating

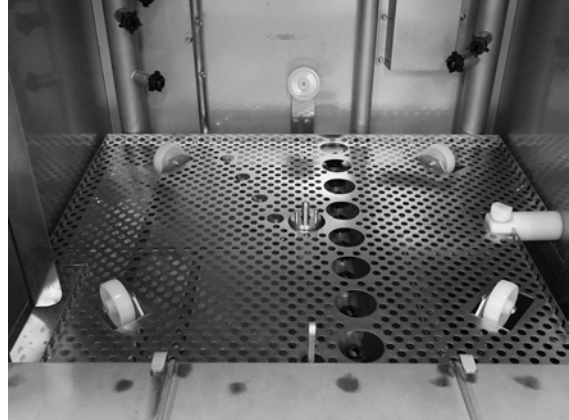
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### 2.1 Start up procedure

- 1 Place the tank grid in position.

Make sure the folded edge is upwards and that the bigger holes in the grid are on top of the wash nozzles

See Fig. 3 *Tank grid*

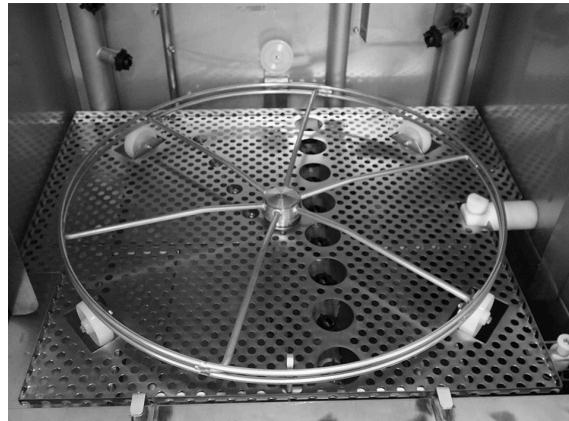


**Fig. 3 Tank grid**

- 2 Put the basket wheel in place.

Swing it around until it drops down on the pegs in the middle of the wheel.

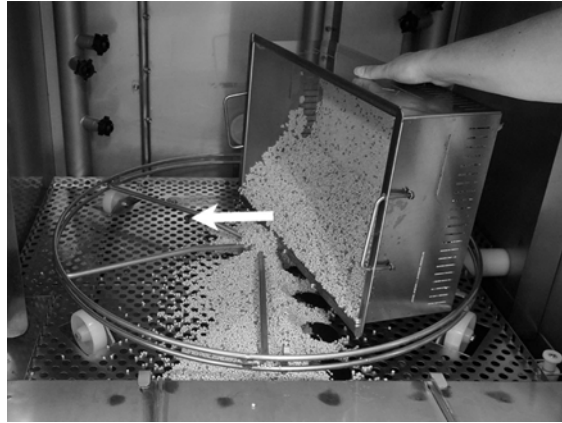
See Fig. 4 *Basket wheel*



**Fig. 4 Basket wheel**

- 3 Empty the Granule Collector with granules into the left part of the wash tank.

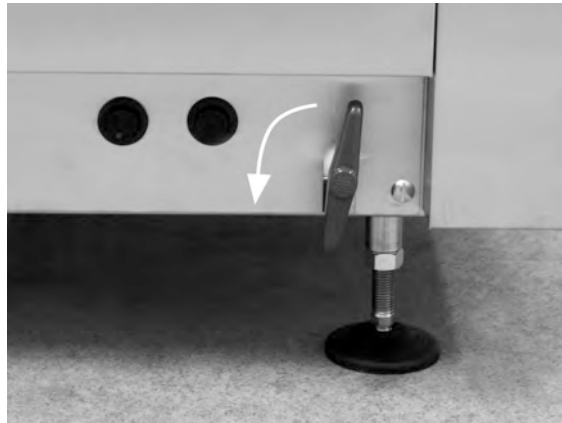
See Fig. 5 *Granule filling*



**Fig. 5 Granule filling**

- 4 Close the drain valve on the front of the machine

See Fig. 6 *Drain valve*

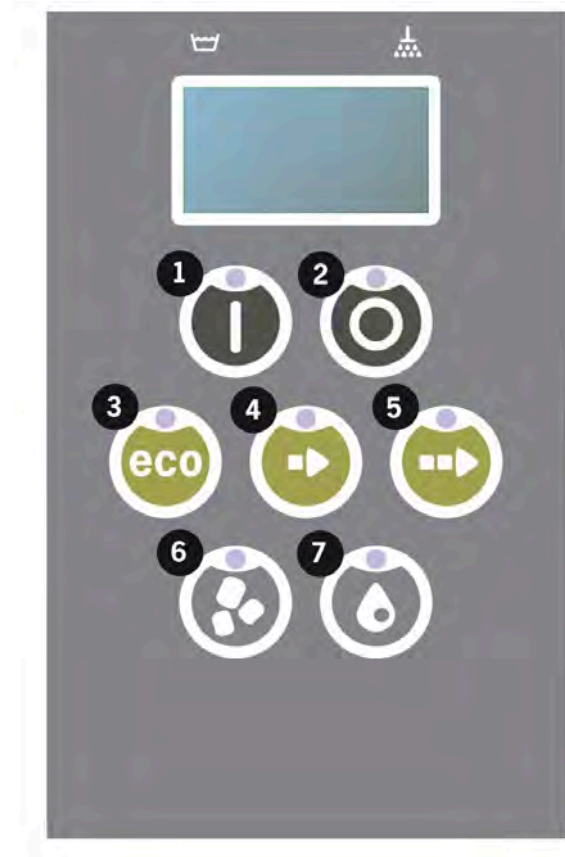


**Fig. 6 Drain valve**

- 5 Switch on the main electrical switch.

## Filling with water

- 1 Close the door



- 2 Press the Confirm (1) button in order to fill the wash tank.

Fill wash tank?

- 3 The machine will now fill with water and heat up to the correct temperature. On the panel, the diodes for program selection (3-5) flash out of sequence with the diodes for washing with or without granules (6-7) during filling. The following message is displayed:

XX °C    XX°C  
Filling the wash  
tank

- 4 Filling and heating takes about 20 minutes (hot water connection, +55 °C). For optional cold water connection (+10 to 12 °C), filling and heating take about 40 minutes. If the correct temperature has not been attained in the wash tank after filling, the following message is displayed:

50 °C    60 °C  
Heating the  
wash tank, 65 °C

- 5 Ready to use when the correct temperature has been attained in the wash tank.

A pre-selected program is now displayed;

65°C 70°C

Eco program

with granules

wash time: 2:30



### NOTE

*RED LAMP; indicates that the machine is working. Do not open the door!*

*GREEN LAMP; indicates that the machine is ready for use*

### Preparing utensils

- 1 Empty and scrape off all food remains before loading the utensils

See Fig. 7 *Scrape off food*

- No soaking or scrubbing is needed.
- No usage of hand-soap or similar (to avoid foaming which could lead to extended problems).



**Fig. 7 Scrape off food**

- 2 Pots and pans containing moist protein-rich food remains may need a splash of water before being loaded into the machine.

## 2.2 Loading wash ware

All utensils must be loaded with the inside facing the spray pipes, thus outwards. It is important that all items are firmly in place when being washed.

### Loading the basket

Take the basket half way out of the machine (the basket standing partly on the door.)

When the basket is loaded with pots and pans, slide the wash basket into the machine. The basket is designed so that you clearly feel when the basket is placed correctly on the basket wheel.

Check that nothing is sticking out from the basket's sides or bottom. The basket rotation must not be hindered.

See Fig. 8 *Loading and unloading*

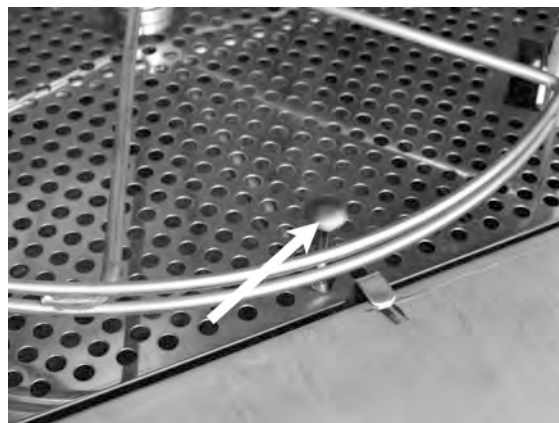


**Fig. 8 Loading and unloading**

### Basket lift

Through the built in basket lift, the basket can smoothly be taken out onto the door (integrated table) for loading and unloading.

See Fig. 9 *Basket lift*



**Fig. 9 Basket lift**

## 2.3 Loading of wash ware PLUS mode

Place the items to be washed in a 500 x 500 mm wash basket.

Rinse off any remaining bits of food.

Put the wash basket into position in the machine. The basket wheel is designed so that you feel when the basket is positioned correctly.

### Wash basket for plates and crockery (19882)

Wash basket for plates and crockery, 500 x 500 mm. Capacity: 18 dinner plates, 12 soup plates or similar items.

See Fig. 10 *Wash basket*



**Fig. 10** *Wash basket*

### Cover grid (13796)

Cover grid for 500 x 500 mm wash basket. Prevents light items from being flushed out of the basket during a wash cycle.

See Fig. 11 *Cover grid*



**Fig. 11** *Cover grid*



### **NOTE**

The 500x500 mm wash basket should **NOT** be placed inside the standard wash basket.

## 2.4 Pro Wash basket

### Pro Wash basket (29505)

Basket with foldable spikes, with loading possibilities for Gastronorm containers, pot and pans, as well as grids, baking sheets and cutting boards without adding extra accessories.

Capacity: 7 GN 1/1 65 mm or 3 GN 1/1 up to 200 mm + 3 GN 1/1 up to 65 mm. 2 GN 2/1 up to 100 mm, or 12 GN 1/4, 1/6, 1/9.

See Fig. 12 *Pro Wash basket*

Possible to load 12 GN containers. Choose among GN 1/4, GN 1/6, GN 1/9.

See Fig. 13 *Pro Wash basket with small GN containers*

Possible to load 2 GN 2/1, up to 100 mm.

See Fig. 14 *Two GN 2/1*



**Fig. 12 Pro Wash basket**



**Fig. 13 Pro Wash basket with small GN containers**



**Fig. 14 Two GN 2/1**

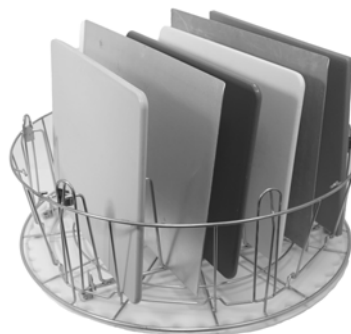


Unfold the spikes.

Possible to load lids, grids, baking trays and chopping boards.

Maximum 6 pieces.

See Fig. 15 *Loading of lids, grids, chopping boards and baking trays*



**Fig. 15 Loading of lids, grids, chopping boards and baking trays**

The Pro Wash basket allows to wash pots in many different sizes.

Unfold the spikes. The spikes create multiple slots for pots and pans.

Works for pots and pans with a lip around the rim of the pan.

Maximum 6 pieces.

See Fig. 16 *Loading of smaller pots*



**Fig. 16 Loading of smaller pots**

Loading of mid sized pot and big pot.

See Fig. 17 *Loading of mid sized pot and big pot*



**Fig. 17 Loading of mid sized pot and big pot**



**Utensil basket (29495)**

To be placed inside the Pro Wash basket (29505).

For whisks, ladles etc. Height of items up to 500 mm.

6 pieces fits in a wash basket.

See Fig. 18 *Utensil basket*

See Fig. 19 *Utensil basket loaded inside Pro Wash basket*



**Fig. 18 Utensil basket**



**Fig. 19 Utensil basket loaded inside Pro Wash basket**

The Pro Wash basket is very versatile. Unfolding the spikes gives a lot of different loading options.

Mix containers, pots, pans and utensils.

See Fig. 20 *Pro Wash basket with a mix of different wash ware*



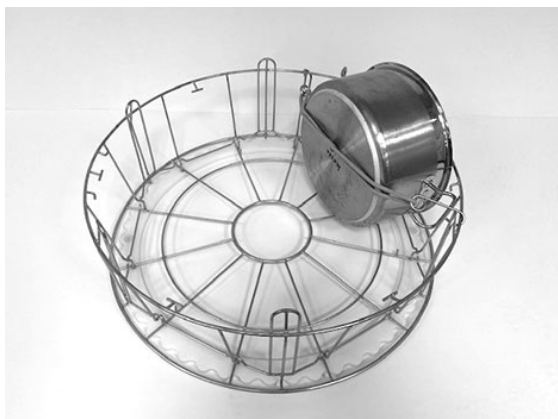
**Fig. 20 Pro Wash basket with a mix of different wash ware**

## 2.5 Accessories

### Flexible pot holder (13789)

Rubber strap with two hooks. Rubber strap to be placed around pot and hooked on to the basket. Be careful when fastening and releasing the rubber bands as the hooks may cause harm.

See Fig. 21 *Flexible pot holder*



**Fig. 21 Flexible pot holder**

### Pot basket (21423)

Holds 2 large pots (200 mm) or 1 large pot (400 mm) Placed in machine instead of Standard wash basket.

See Fig. 22 *Pot basket*



**Fig. 22 Pot basket**

When placing **one** large pot in the pot basket, use one or two Flexible pot holders to fixate the pot.

Hook the rubber band as and wrap it around the pot and hook on to the bar on the other side.

See Fig. 23 *Pot basket*

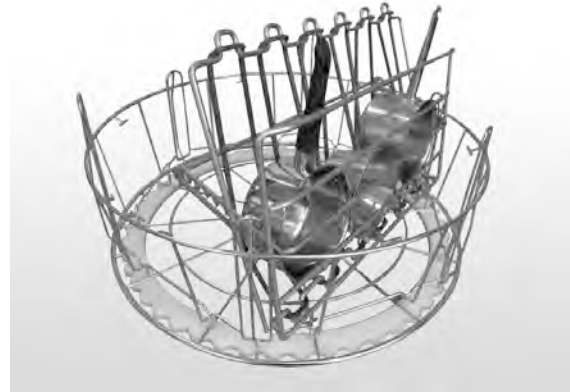


**Fig. 23 Pot basket**

### **Multiflex holder for saucepans, small bowls and sieves (20554)**

To be placed inside standard wash basket (26426). Capacity: up to 3-4 saucepans or up to 4-5 small bowls, sieves etc.

See Fig. 24 *Multiflex holder*



**Fig. 24 Multiflex holder**

### **Net basket with lid (21477)**

For ladles, whisks or smaller light items.

Unfold the spikes, place the basket inside the Pro Wash basket.

See Fig. 25 *Net basket with lid*



**Fig. 25 Net basket with lid**

### **Wash basket with bottom grid (26140)**

Same capacity as the Pro Wash basket (29505). The bottom grid prevents handles etc from slipping through the bottom of the basket.

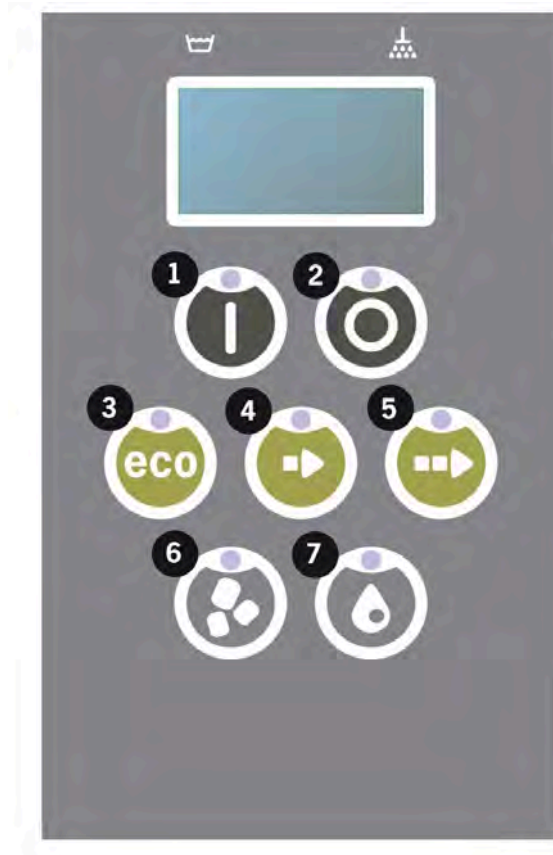
See Fig. 26 *Wash basket with bottom grid*



**Fig. 26 Wash basket with bottom grid**

## 2.6 Control panel

- 1 Confirm button is used to answer "yes" to a question shown in the display window



- 2 The Stop button is used to reset potential alarms.

It is also used to enter sleep mode. After 30 seconds the display light goes out and the machine goes into sleep mode. The Stop button's red diode stays lit during sleep mode, but all functions in the machine are deactivated.

Push any button to reactivate the machine.

**In sleep mode there is no heating of the wash tank or rinse tank.**

- 3 Start ECO program
- 4 Start Short program
- 5 Start Normal program
- 6 Washing with granules
- 7 Washing without granules

## 2.7 Start and operation

### 1 Press the Confirm button (1)

- If temperature is lower than 65 °C in wash tank at the time of the first start, once the wash tank has been filled, the machine will continue heating.
- Washing at a too low temperature increases the risk of foaming and the items not being hygienically clean.
- Reprogramming may be carried out by authorised personnel only.

62°C (blinking) 59°C  
 Heating the  
 wash tank, 65°C

### 2 For pot washing, select washing with or without granules (6) or (7). For slightly soiled pans, perforated containers, transparent plastic or teflon containers, choose a program without granules. For normal to heavily soiled pots and pans, choose a powerful Granule cycle to blast the utensils clean.

### 3 Select required wash time (3), (4) or (5)

#### **ECO**

2 min, 30 sec (with granules)  
 2 min, 30 sec (without granules)  
 + 70 sec with optional EcoExchanger

#### **Short**

3 min, 30 sec (with granules)  
 2 min, 40 sec (without granules)  
 +70 sec with optional steam reduction, or +80 sec with optional EcoExchanger

#### **Normal**

5 min, 30 sec (with granules)  
 4 min, 40 sec (without granules)  
 +70 sec with optional steam reduction, or +80 sec with optional EcoExchanger

65°C 85°C  
 Eco program  
 with granules  
 Time remaining: 2:30

### 4 When a program is chosen, a 10 seconds detection phase will follow while the machine determines which type of wash basket has been

placed in the machine. This is done automatically and does not require the operator to decide whether to run a program in pot wash or in PLUS mode.

65°C      85°C  
Detecting mode

- 5 After 10 seconds of detection, the chosen program is shown as well as time remaining for 3 seconds. Thereafter a countdown of remaining wash time will appear in the display.

65°C      85°C  
2:17

- 6 When the wash program is complete, the word "END" flashes and the green indication lamp goes on.

65°C      85°C  
END

See Fig. 27 When the program is finished the green light goes on.



**Fig. 27 When the program is finished the green light goes on.**

- 7 When the door are opened the display goes back into stand-by mode and shows the latest program used.

Eco program  
with granules  
Wash time: 2:30

- 8 Keep the door closed if you are not running another wash program straight away. It saves energy and reduces evaporation from the wash tank.

### Stopping the machine while in operation

- Switch to washing with water for about 30 seconds in order to rinse off all granules. Then press STOP (2).
- In an emergency: Just press STOP (2).

**NOTE**

*Utensils may have remains of detergent and should be washed again before they are taken out of the machine. Never drain an emergency stopped machine! (granules left in the pump without water will jam the pump impeller.)*

**WARNING**

*Do not open the door during a wash cycle! Risk of burn.*

**Resetting of overheat protection**

Reset overheat protection if error codes 104 and 105 occur.

- 1 Empty the wash tank.
- 2 Clean the level sensor.
- 3 Unscrew the black cap.
- 4 Reset the overheat protection using a small screwdriver to stick into the protector and push the reset button. If the protection has tripped, a click is heard when it is reset.

See Fig. 28 *Access to over-heat protectors*



**Fig. 28 Access to overheat protectors**

- 5 If the error code recurs in the next few hours, contact a service engineer.

**Inspecting the wash ware**

- 1 Examine the pots and pans after each program.
- 2 To make sure no granules are left, turn all washware (containers, pans etc) upside down, before taking the items out of the machine.

- 3 Remove any granules that may be stuck in corners, sharp angles and other inaccessible places

See Fig. 29 *Make sure no granules are stuck*



**Fig. 29 Make sure no granules are stuck**



## 2.8 Start and operation PLUS mode

For PLUS mode (soft wash), select desired length of program by pressing ECO (3), Short (4) or Normal (5) buttons.

This will automatically start the chosen program. The machine automatically determines what type of basket has been inserted in the machine and chooses the appropriate wash program. When the wash program is complete, the word "END" flashes and the green indication lamp goes on.

### **ECO PLUS**

1 min, 30 sec

+ 10 sec with optional steam reduction, or + 70 sec with optional EcoExchanger

### **Short PLUS**

2 min

+ 50 sec with optional steam reduction, or + 80 sec with optional EcoExchanger

### **Normal PLUS**

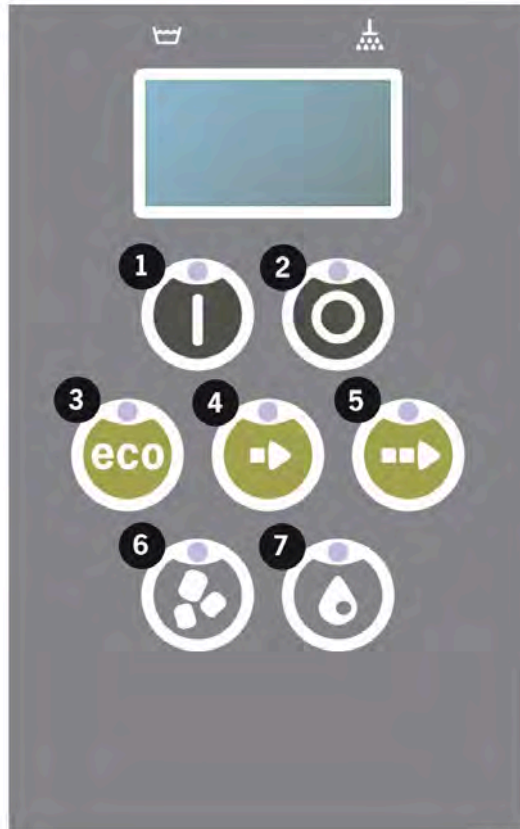
2 min, 30 sec

+ 50 sec with optional steam reduction, or + 80 sec with optional EcoExchanger

## 2.9 Language selection

To change the language settings:

- 1 Press the STOP button, release it and wait for 3 seconds.



- 2 Press the (4) "Short program" button, five times.
- 3 The display shows the following:  
Language  
< English >  
Select Back
- 4 Press the Confirm button for "select".
- 5 Scroll using the buttons for ECO(3) or Normal (5) program, to step through the list of languages.  
Language  
< English >  
OK Cancel
- 6 Select a language by pressing the Confirm button (1); OK.
- 7 Press STOP button (2) to quit programming mode.

## 2.10 Set date and time

To change the date and time:

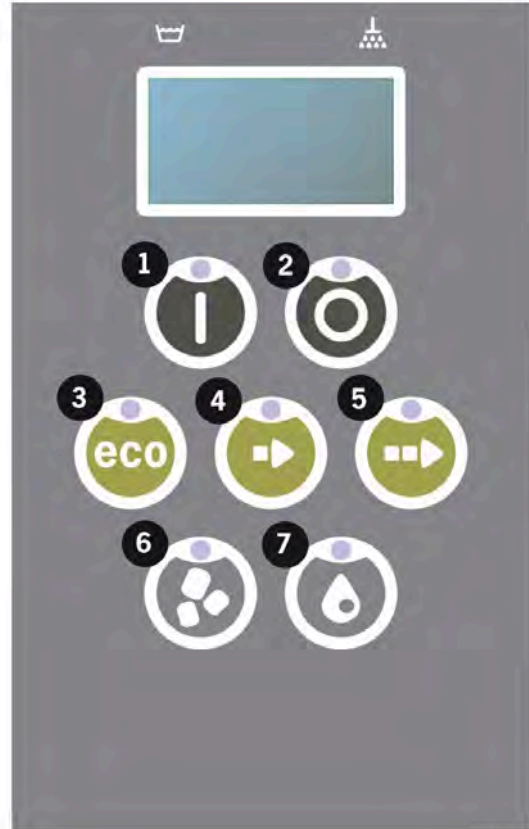
- 1 Press STOP (2), then press Short program button (4) 5 times and 1 time on ECO program button (3).

Change date and time

ddmmyy hh:mm

210101 13:00

Choose Back



- 2 Press Function button (1) to choose and to be able to change date and time.

Change date and time

ddmmyy hh:mm

210101 13:00

OK Cancel

- 3 Adjust date and time by using Normal program button (5) to step to the right. ^ marks which number can be changed. Use Short program button (4) to change up and Granule button (6) to change down.
- 4 For OK and to save new settings press Function button (1). Use STOP button (2) to quit programming mode without saving.



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## 3 Daily cleaning

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### 3.1 How to lower the door

To facilitate the cleaning of the machine the door can be lowered.

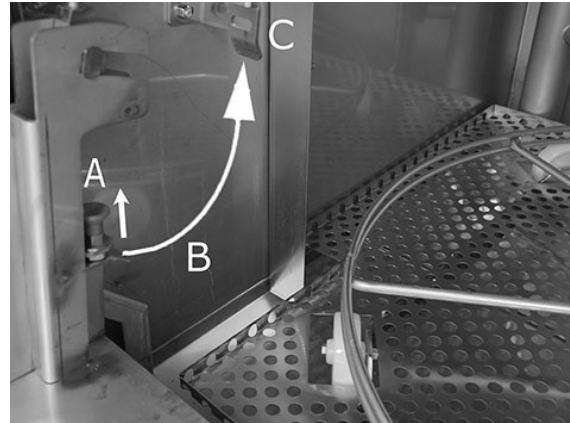
When the door is lowered, it is easier to reach all parts inside of the machine.

Follow the steps below:

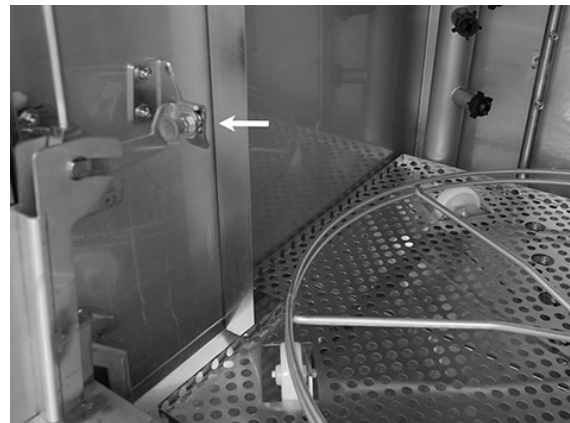
- 1 Pull the red knob (A) upwards and move it backwards (B) until it reaches (C).

See Fig. 30 *Move the arm backwards*

See Fig. 31 *Secure the arm properly*



**Fig. 30** *Move the arm backwards*



**Fig. 31** *Secure the arm properly*

- 2 Make sure it secures correctly. You will hear a “click”.

Fig. 32 *Close up – secure the arm properly*



**Fig. 32 Close up – secure the arm properly**

- 3 Keep a hand under the door to hold the weight of the door. Repeat the same procedure on the other side.

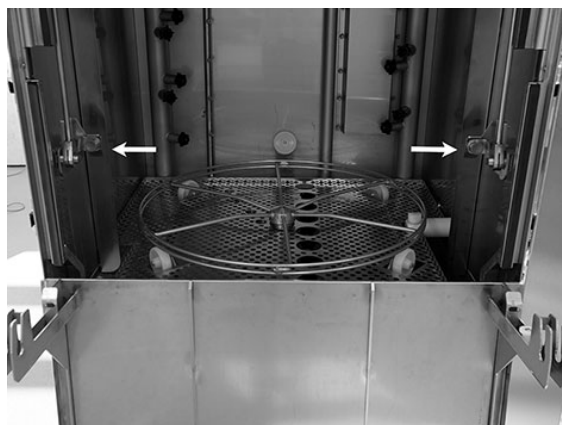
See Fig. 33 *Keep a hand under the door*



**Fig. 33 Keep a hand under the door**

- 4 When both arms are secured the door is released and can be lowered.

See Fig. 34 *Lowered door*



**Fig. 34 Lowered door**

- 5 When ready with the daily cleaning the door needs to be put back in place.

Raise the door to its upper position.

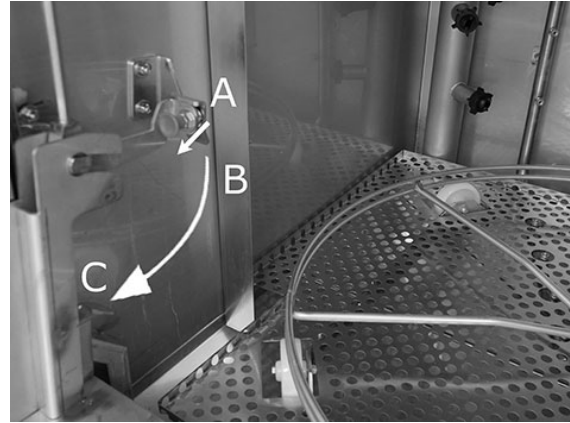
Do the same procedure but in the opposite direction.

Release the knob (A), pull it down (B) and secure it (C) until you hear a "click".

The arms must be secured properly on both sides.

See Fig. 35 *Same procedure – opposite direction*

- 6 The hatch is now back in position and the machine is ready for use.

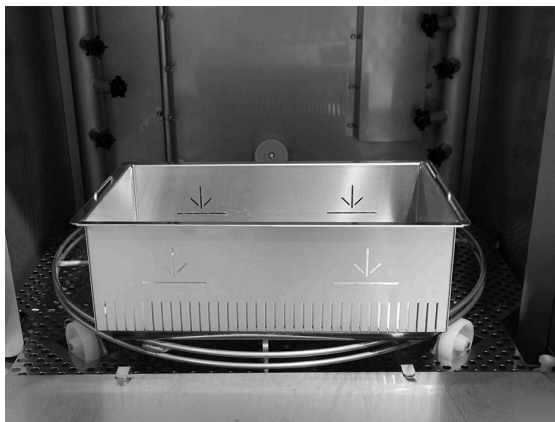


**Fig. 35 Same procedure – opposite direction**

## 3.2 Collecting and cleaning of granules

- 1 Use the Granule Collector
- 2 Place the Granule collector on the basket wheel. It should be placed as tightly as possible to the door, which means that the Granule collector will be tilting slightly towards the back of the machine.

See Fig. 36 *Granule Collector in the machine*



**Fig. 36 Granule Collector in the machine**

### 3 Granule Collecting program:

First press the STOP button (2).

Press Short program (4) and Granule program (6) at the same time for 6 seconds.

```
65°C 70°C
Granule collect
program
Wash time: 7:10
```



#### **NOTE**

*If option EcoExchanger, the Granule collect program is 8:30.*



#### **NOTE**

*No detergent dosing, no heating of wash or rinse tank will occur during the collecting program.*

- 4 Once the Granule collecting program is complete, a message is shown:
  - 501 programs and above: "Check Granule level".
  - From 500 to 1 program: "Order granules".
  - From 0 program and lower: "Change Granules Now! See instruction on container".



- 5 Take the filled Granule collector out from the machine and rinse the Granules thoroughly. Make sure no food residues are left.
- 6 Check that the Granule level reaches up to the horizontal mark in the Granule collector

See Fig. 37 *Check Granule level*



**Fig. 37 Check Granule level**



**NOTE**

*Not 100% of the Granules will be collected. 1–2 deciliter can remain in the tank.*



**NOTE**

*Too many or too few Granules will impair wash results. Too many can also cause blocking of the spray nozzles.*



**NOTE**

*Do not use disinfectant or other cleaning products when cleaning the Granules. The residue from these products will cause foaming in the machine with poor wash result as a consequence.*

### 3.3 Cleaning inside the machine

- 1 Press STOP button (2) and open drain valve to empty wash tank.

See Fig. 38 *Open drain valve*

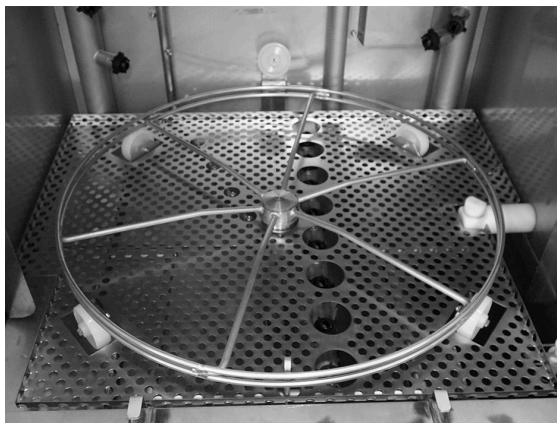


**Fig. 38** *Open drain valve*

- 2 Switch off at the main electrical switch.

- 3 Take the basket wheel out

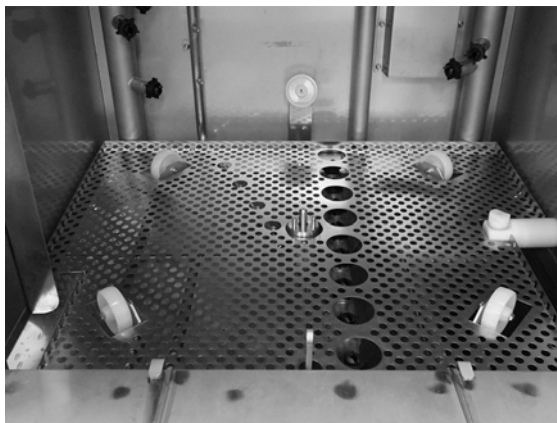
See Fig. 39 *Basket wheel*



**Fig. 39** *Basket wheel*

- 4 Lift the tank grid out

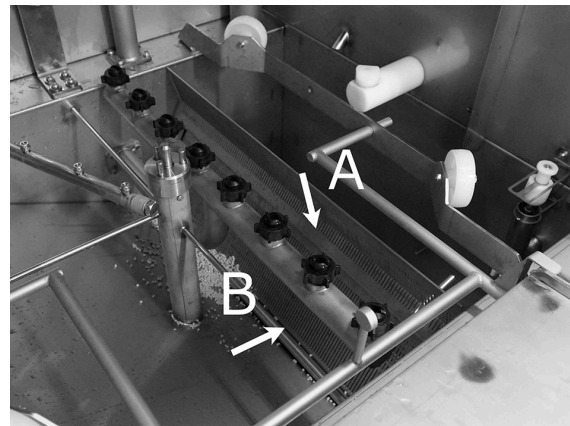
See Fig. 40 *Tank grid*



**Fig. 40** *Tank grid*

- 5 Clean and flush the parts with water
- 6 Flush the inside of the tank with pure water.
- 7 Clean and flush Granule Damper (A) with water

See Fig. 41 *Granule damper*



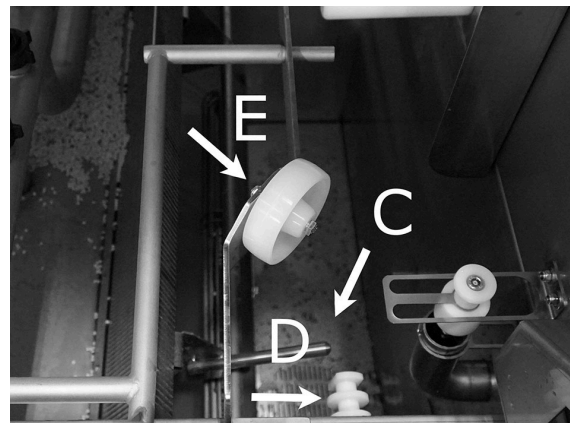
**Fig. 41 Granule damper**

- 8 Check and clean the wash nozzles. If necessary, unscrew the outer ring to remove nozzle if there are blockages. Check for missing nozzles. Replace nozzles if missing. Washing without nozzles means lower water pressure and inferior wash result.
- 9 Check that the sealing strip (B) for the Granule damper is undamaged.

See Fig. 41 *Granule damper*

- 10 Clean and flush bottom sieve (C) with water. Make sure there are no food residues on the sieve.

See Fig. 42 *Bottom sieve, level sensor and rollers*

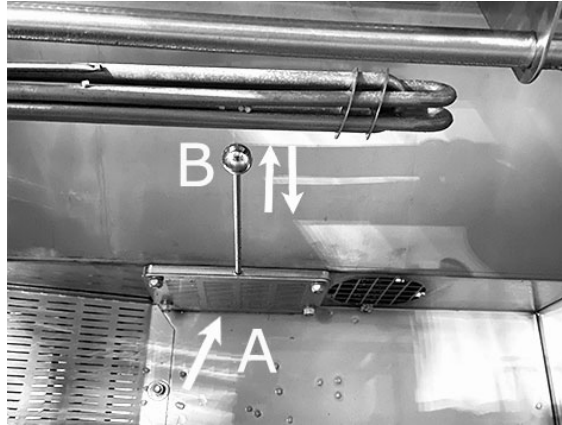


**Fig. 42 Bottom sieve, level sensor and rollers**

- 11 Wipe off level sensor (D) with a clean cloth.  
See Fig. 42 *Bottom sieve, level sensor and rollers*
- 12 Check that the rollers (E) supporting basket wheel rotate freely.  
See Fig. 42 *Bottom sieve, level sensor and rollers*

- 13 The sieve (A) for the dish-washing-pump at the bottom of the wash tank must be cleaned every day. Grab the knob (B) and pull it up and down a couple of times. Flush the outside of the sieve and if necessary brush off any food debris.

See Fig. 43 *Sieve for dish washing pump*



**Fig. 43 Sieve for dish washing pump**

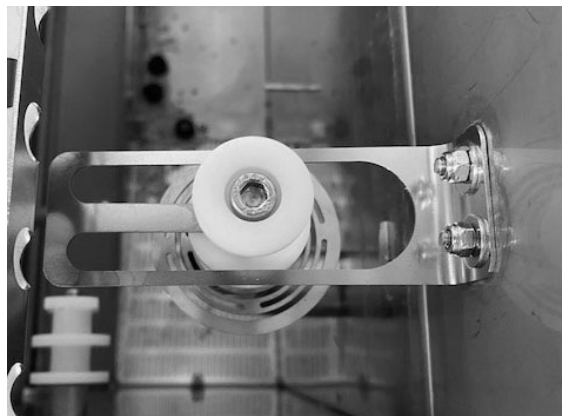


**WARNING**

*When cleaning the sieve the knob and the heater could be warm. Risk of burn.*

- 14 Check the operation of the tap on the overflow drain. Clean if required.

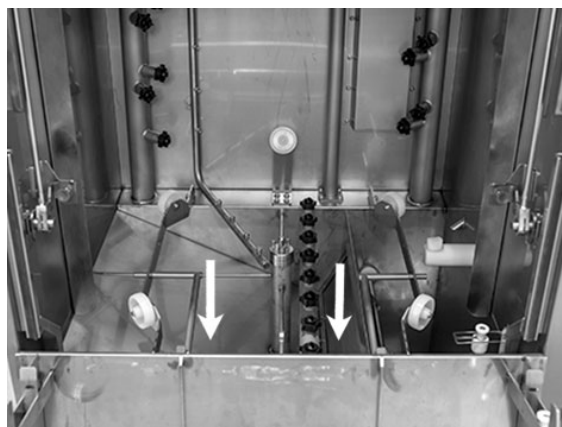
See Fig. 44 *Overflow tap*



**Fig. 44 Overflow tap**

- 15 Flush the lower compartment of the door (door fully opened) and wipe off the lower compartment of the door with a cloth.

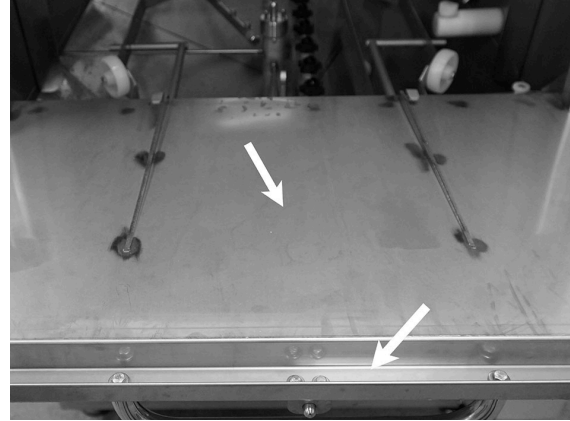
See Fig. 45 *Clean underneath*



**Fig. 45 Clean underneath**

- 16 Wipe inside of the lower door and the seal with a damp cloth.

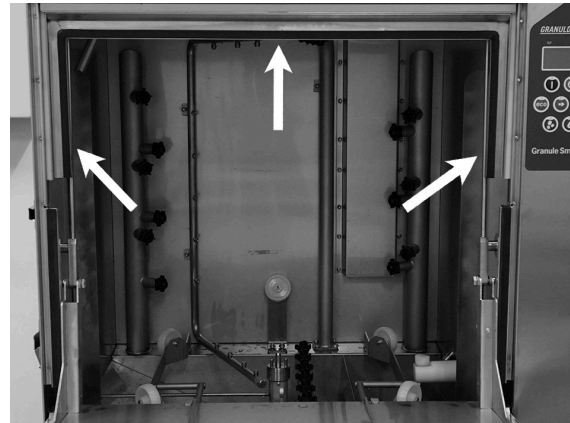
See Fig. 46 *Lower door*



**Fig. 46 Lower door**

- 17 Wipe the door frame with damp cloth.

See Fig. 47 *Door frame to clean*

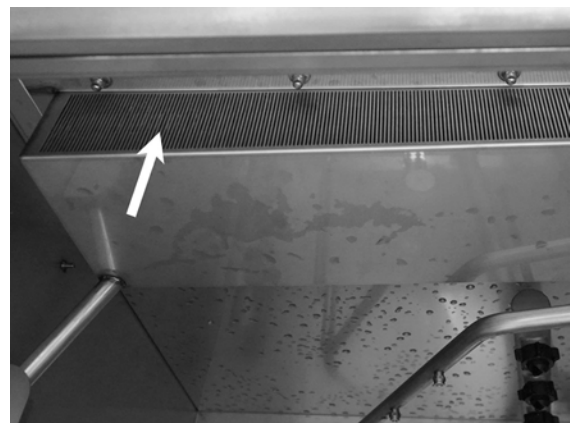


**Fig. 47 Door frame to clean**

- 18 If present, clean or flush the EcoExchanger inside the cabin. (The box on top of the roof will be cleaned by a service technician when servicing the machine – every 10.000 cycle.)

When the machine is calling for periodical service (message in display), the interior of the heat exchanger will be cleaned by the service technician doing the regular preventive service.

See Fig. 48 *EcoExchanger as seen inside the machine cabin*



**Fig. 48 EcoExchanger as seen inside the machine cabin**

- 19 For video instructions use the QR code and watch the daily cleaning on Youtube

See Fig. 49 QR code



*Fig. 49 QR code*



**NOTE**

*The outside of the machine should **not** be washed with high-pressure water.*

**Replacement of cleaned items**

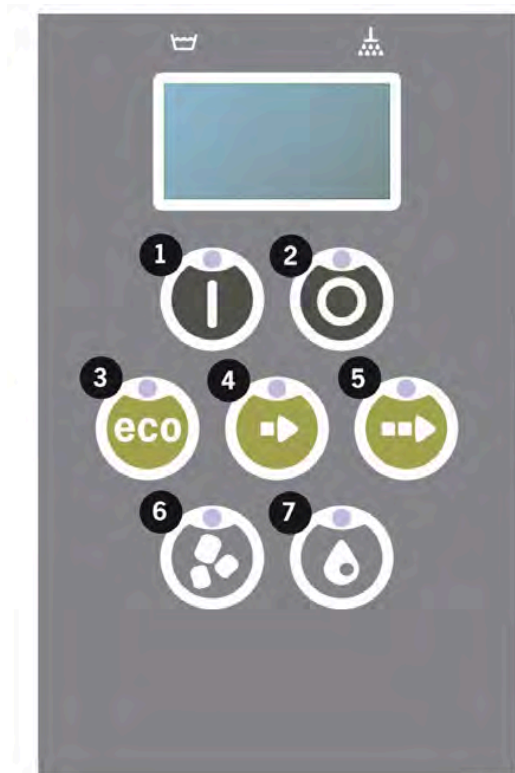
- Put back bottom sieve if it has been unscrewed.
- Put back tank grid
- Put back basket wheel

## 3.4 Over night and at longer stoppages

- Ensure that wash tank is empty after cleaning.
- Leave the door open, so that air can circulate in the machine.
- Granules should be stored in Granule collector standing in the machine.
- At longer stoppages, any water remaining at the bottom of the tank should be removed with a sponge or similar absorbent
- After a long stoppage, check operation of the machine according to service manual, possibly with the assistance of a service engineer.

## 3.5 GD Memo™

GD Memo is an integrated function which informs the user of the machine's most important maintenance requirements. With GD Memo, it is possible to ensure optimum wash results, avoid breakdowns during peak hours and maintain the lowest possible operating costs. This function is integrated in the control panel and keeps the user informed as follows:



### 1. Time to change wash water

—to ensure a good washing result. The “Washing without granules” button [7] flashes and the message “Change water” is shown in the display. This information disappears automatically once the water has been changed or can be reset by pressing Stop button [2], releasing it, waiting 3 seconds and then pressing button [7] five times. OK is shown in the display during 2 seconds after the reset. This reminder appears after every 30 wash cycles in preset. The number of washes may be varied between 15 and 40 washes.

### 2. Time to change granules

— to maintain the wash power in the machine. The “Washing with granules” button [6] flashes and the message “Change granules Now! See instruction on container” is shown in the display. After changing the granules, reset the reminder by pressing the STOP button [2], wait for 3 seconds, then press the Granule button [6] 5 times. OK is shown in the display during 2 seconds after the reset. A Granule change reminder appears after every 2500 wash cycles for Power Granules Original and after every 1600 cycles for PowerGranules BIO.



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The alarm reset procedure is also written on the Granule container for easy access to the instruction.

### 3. Time for periodical service

– to avoid expensive repairs and unnecessary breakdowns. The STOP button [2] flashes and a message is shown in the display. Either "Time for service 1", "Time for service 2" or "Time for service 3" depending on which service is required. Sequence for service calls are: 1, 2, 1, 3, 1, 2, 1, 3... Phone number for Service company or Nor:disk is shown below the service message. The reminder can be reset by an authorised service technician, once the service is performed. OK is shown in the display during 2 seconds after the reset. Service message appears every 10.000 programs or once every 20 months, whichever occurs first.

#### Alarm priority

- "Change wash water" will always have first priority
- Once the water has been changed and the message is reset, the next message can be shown.
- Second priority "Change granules now", "Time for service" are alternately displayed, if issued at the same time.
- The reminders blink until messages are reset.



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## 4 HACCP Hygiene and Operation Documentation

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### 4.1 General

Nordisk Clean Solutions Documentation Tool, GDTdirect™, is an integrated function for the documentation of the pot washing machine's operating parameters and critical hygiene control points, HACCP. The following can be viewed:

- Operating data for the last 200 wash program run is viewed directly in the control panel window.
- Download of operating data for the last 200 wash program is available from USB Port. Also available in the exported report are dates for last service intervention and last Granule change (dates when the alarm was reset).
- Accumulated consumption of water and electricity since the start up of the machine.

## 4.2 Reading the data through the control panel

- 1 Press STOP button (2), release it and wait 3 seconds.
- 2 Press "Short program" (4), five times.
- 3 Use button "ECO program" (3) or button "Normal program (5) until you see "read operating data" in the display. Confirm your choice by pressing Confirm button (1).
- 4 Operating data for the last program run is shown in the display;

200121 15:19 SG 65/85 OK

The information is defined as follows:

- Date; 200121 2020, January, 21st
- Time; 15.19 3.19 p.m
- Program type; E, S, N equivalent to Eco, Short and Normal program
- For PLUS mode the programs are indicated by +E, +S and +N, for PLUS ECO, PLUS Short and PLUS Normal.
- Washing with granules; indicated by means of a "G", otherwise this box is left blank
- 65; indicates the average temperature in the wash tank during washing.
- 85; indicates the minimum temperature in the rinse tank during rinsing
- OK; indicates that you rinse with volume i.e. full volume (the programs that are preset for this are Short and Normal). "NA" (not applicable) will be shown if you rinse on time, i.e. not the entire volume (the programs that are preset for this are ECO and all COMBI/PLUS modes).



### **NOTE**

*If the wash program has been cancelled due to an operating error or technical error, the temperature indication is not included and "error" plus an error code appears in its place.*

200121 15:19 SG Error 103

- 5 To view information on program run previously, scroll backwards and forwards in the list using button "ECO program" (3) or button "Normal program" (5).
- 6 To end scrolling and leave the list, press Confirm button (1).
- 7 Press the STOP button (2) to return to operating mode.

## 4.3 Accumulated values for electricity and water consumption

- 1 Repeat steps 1-3 on previous page to enter user menu, but choose "Accumulated power and water" in step 3.
- 2 Accumulated values that are calculated from the operating data are shown. The values have an error margin of approximately 10%.
- 3 Values are presented e.g. as follows:

Accumulated kWh: 125  
Accumulated litres: 256

N.B. If the control board of the machine has been changed, the counter is reset.

## 4.4 Download of operation data from USB Port

- 1 Press STOP.
- 2 Insert a USB stick.

The USB port is found on the right side of the machine.

See Fig. 50 *USB port*



**Fig. 50 USB port**

- 3 Hold ECO and Normal program buttons in for 2 seconds.
- 4 After 10 seconds, function button lights up in green.
- 5 When green light goes out, the USB stick is ready to take out.
- 6 Make sure to close the protective cover cap by pressing it firmly after each use!

---

## 4.5 Optional EcoExchanger®

The EcoExchanger is a heat recovery and steam reduction unit all in one. The unit is condensing the steam and at the same time increasing the temperature on the incoming water (cold) to the rinse tank.

- 1 Press STOP button (2), release it and wait 3 seconds.
- 2 Press "Short program" (4), five times.
- 3 Use button "Eco program" (3) or button "Normal program (5) until you see "Steam reduction equipment" in the display. Confirm your choice by pressing Confirm button (1).

Here you can scroll and choose steam reduction ON or OFF. The setting will always be in ON mode upon delivery if EcoExchanger has been ordered as an factory fitted option with the machine.

For instructions how to clean the EcoExchanger, see chapter 3.2 Cleaning inside the machine, p 18.





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## 5 Trouble shooting and alerts

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### 5.1 User related notices

- User related notices are codes 109, 116, 118, 120 and 132. They appear with a message in the display. Below table gives more details about the user related notices.
- When an alert is displayed, the program is always interrupted.
- After checking and taking care of the problem, the alert can be reset by pressing the STOP button.

<b>Error code</b>	<b>Meaning</b>	<b>Cause</b>	<b>Remedy</b>
<b>109</b>	Door switch	The door has accidentally been opened during operation.	Close the door and reset the alarm by pressing the STOP button.
<b>116</b>	Low water level, problem with foam.	Foam forming in the machine	Avoid using detergent designed for washing up by hand. Change the wash water. Contact the detergent supplier if the problems with foam formation still persist. Reset the alarm by pressing the STOP button.
<b>118</b>	Drain valve not closed	The drain valve has opened during an active process in the machine.	Close the drain valve and reset the alarm by pressing the STOP button.

<b>Error code</b>	<b>Meaning</b>	<b>Cause</b>	<b>Remedy</b>
<b>120</b>	Basket drive device blocked.	Something is preventing the rotation of the basket.	Check that nothing is stuck between the basket and the basket wheel. Reset the alarm by pressing the STOP button.
<b>132</b>	Clean level sensor	Level sensor is probably dirty or water is not exchanged after longer shut down period.	Lower the level and clean the level sensor in the wash tank. Refill the tank. If sensor is already cleaned, reset the error and set the machine in heating mode for continued heating

## 5.2 Error codes

The meaning of the error codes can be read out form the table below.

<b>Error code</b>	<b>Meaning</b>	<b>Cause</b>	<b>Remedy</b>
<b>001</b>		Program interrupted by operator.	This error code is displayed only when operating data is read.
<b>101</b>	Motor protector, pot wash pump tripped.	The motor is overloaded.	Contact a service engineer!
<b>102</b>	Motor protector, PLUS mode pump tripped.	The motor is overloaded.	Contact a service engineer!
<b>103</b>	Motor protector for rinse pump tripped.	The motor is overloaded, program is interrupted.	Contact a service engineer!
<b>104</b>	Overheating protector for rinse pump tripped, program is interrupted.	The rinse tank heater has overheated.	Clean level sensor. Reset overheat protection. If error code recurs in the next few hours, call a service engineer.
<b>105</b>	Overheating protector for wash tank tripped, program interrupted.	The wash tank heater has overheated.	Clean level sensor. Reset overheat protection. If error code recurs in the next few hours, call a service engineer.
<b>107</b>	Temperature not reached in wash tank	Temperature in wash tank not reached, program interrupted.	Reset the alarm by pressing the STOP button. If the alarm recurs, contact a service engineer.

<b>Error code</b>	<b>Meaning</b>	<b>Cause</b>	<b>Remedy</b>
<b>108</b>	Temperature not reached in rinse tank	Temperature in rinse tank not reached, on-going process interrupted.	Reset the alarm by pressing the STOP button. If the alarm recurs, contact a service engineer.
<b>110</b>	Temp sensor rinse tank not working.	The temperature sensor in the rinse tank is broken.	Contact a service engineer!
<b>111</b>	Temp sensor wash tank not working	The temperature sensor in the wash tank is broken	Contact a service engineer!
<b>112</b>	Water level too low in rinse tank.	The level in the rinse tank has fallen incorrectly.	Contact a service engineer!
<b>113</b>	Water level too low in wash tank.	The level in the wash tank has fallen incorrectly.	Contact a service engineer!
<b>114</b>	Long wash tank filling time.	Wash tank filling has exceeded its time limit.	Check the water supply to the machine, as well as the rinse pump. Clean the rinse nozzles. Reset the alarm by pressing the STOP button. If the alarm recurs, contact a service engineer.
<b>115</b>	Long rinse tank filling time	Rinse tank filling has exceeded its time limit.	Check the water supply to the machine, as well as the solenoid valve for rinse tank filling. Reset the alarm by pressing the STOP button. If the alarm recurs, contact a service engineer.

<b>Error code</b>	<b>Meaning</b>	<b>Cause</b>	<b>Remedy</b>
<b>117</b>	Long rinse time.	Too long rinse time. Correct water volume has not been reached in time.	Clean the rinse nozzles. Reset the alarm by pressing the STOP button. If the alarm recurs, contact a service engineer.
<b>130</b>	IO board not tested at manufacture.	IO circuit board not tested at manufacture.	Contact a service engineer!
<b>133</b>	Short rinse time.	Rinse water was pumped out too fast, causing insufficient rinsing and heating of the wash ware.	Contact a service engineer!
<b>134</b>	Level detection function in the rinse tank is out of order.	False level signal from one of the level sensors in the rinse tank.	Turn the machine OFF! Continued operation can cause damage to other components. Contact a service engineer!

Error code	Meaning	Cause	Remedy
<b>142</b>	Basket sensor indicating error.	Basket sensor that detects type of basket is indicating error.	Remove wash basket and run a program. Place empty pot washing basket (round) in the machine and start a program. If the program does not start, please contact service engineer. You can run the machine in Pot washing mode while waiting for service. In stand-by mode press a program button and Granule button together for 2 seconds (for Granule wash), and program button and water button (for water wash only). Please read instruction regarding glass breakage before performing this operation.
<b>143</b>	ID error.	Electrical error, identity outside range.	Contact a service engineer!
<b>144</b>	Wrong incoming voltage to IO circuit board.	Wrong incoming voltage to IO circuit board.	Continued operation can cause damage to the machine. Contact a service engineer.

---

## 5.3 What to do if broken glass is found in a Granule Smart+®

### 1 Equipment:

- Thick protective gloves
- Vacuum cleaner **for water**

### 2 Please follow these steps in this particular order:

- Shut machine off
- Drain water from machine by opening the drain valve
- Remove basket and basket drive ring from the machine
- **PUT THE PROTECTION GLOVES ON**
- Remove the spray nozzles and clean them from any glass
- Remove shattered glass from the tank grid
- Remove the tank grid
- Remove larger pieces of glass by hand
- **Use the vacuum cleaner** to remove granules and remaining small pieces of glass
- **Shut the drain valve and fill the machine with water again**
- Run a program without granules
- Drain the machine again
- Check wash pipes once more and remove any remaining glass
- **Refit the wash nozzles**
- Check wash tank for any remaining glass and remove by either hand or vacuum cleaner
- Refit tank grid
- Add **NEW** granules and fill the machine again

**The machine is now ready to be used again.**

### 3 IMPORTANT

- NEVER allow glass and/or porcelain to be washed in pot wash mode
- Shattered glass is very sharp and can easily damage both the machine and people – **HANDLE WITH CARE!**
- Granules mixed with shattered glass may be handled as combustible material – **HANDLE WITH CARE!**





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## 6 Notes

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